



Media Release

FOR IMMEDIATE RELEASE

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LAKESHORE WATER CUSTOMERS ENCOURAGED TO COMMENT ON PROPOSED RATE INCREASE

SALEM, Ore. – The Oregon Public Utility Commission (PUC) is encouraging Lakeshore Water Company customers to comment on the utility’s proposed increase to water rates.

Lakeshore Water Company requested to increase rates by 148 percent the first year and an additional 39 percent the next year, noting an increase in capital costs related to the company’s construction of a new water treatment facility and storage tank. This would impact customer rates differently depending on water usage. For an average residential customer, a current monthly bill is about \$46.07. With the proposed increase, an average bill would increase to about \$76.96 per month the first year and to about \$106.88 per month the second year.

Lakeshore Water Company’s general rate change request will be fully investigated on behalf of water customers. Comments received from the public are a part of that investigation, which will conclude when the Commissioners rule on the request. If approved, the new rates could go into effect in 2024 and 2025.

Submit comments directly to the PUC by September 25, 2023:

- email PUC.PublicComments@puc.oregon.gov
- Call 503-378-6600 or 800-522-2404 (all relay calls accepted)
- Mail comments to Oregon Public Utility Commission, Attn: AHD – UW 197, PO Box 1088, Salem, OR 97308-1088

Stay Informed

To stay informed throughout this rate case process, individuals may request to be added to the distribution list to receive publicly available documents. Submit requests by email to puc.hearings@puc.oregon.gov or by calling 503-378-6678. Please specify [Docket No. UW 197](#) in the request.

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The Oregon Public Utility Commission (PUC) regulates customer rates and services of the state’s investor-owned electric and natural gas utilities, including Portland General Electric, Idaho Power, Pacific Power, Avista, Cascade Natural, and NW Natural. The PUC also regulates landline telephone providers and select water companies. The PUC’s mission is to ensure Oregonians have access to safe, reliable, and fairly priced utility services that advance state policy and promote the public interest. We use an inclusive process to evaluate differing viewpoints and visions of the public interest and arrive at balanced, well-reasoned, independent decisions supported by fact and law. For more information about the PUC, visit oregon.gov/puc.

Docket No.: [UW 197](#)